



























DD Cold Chain Coverage and Information












DD Cold Chain Service Center

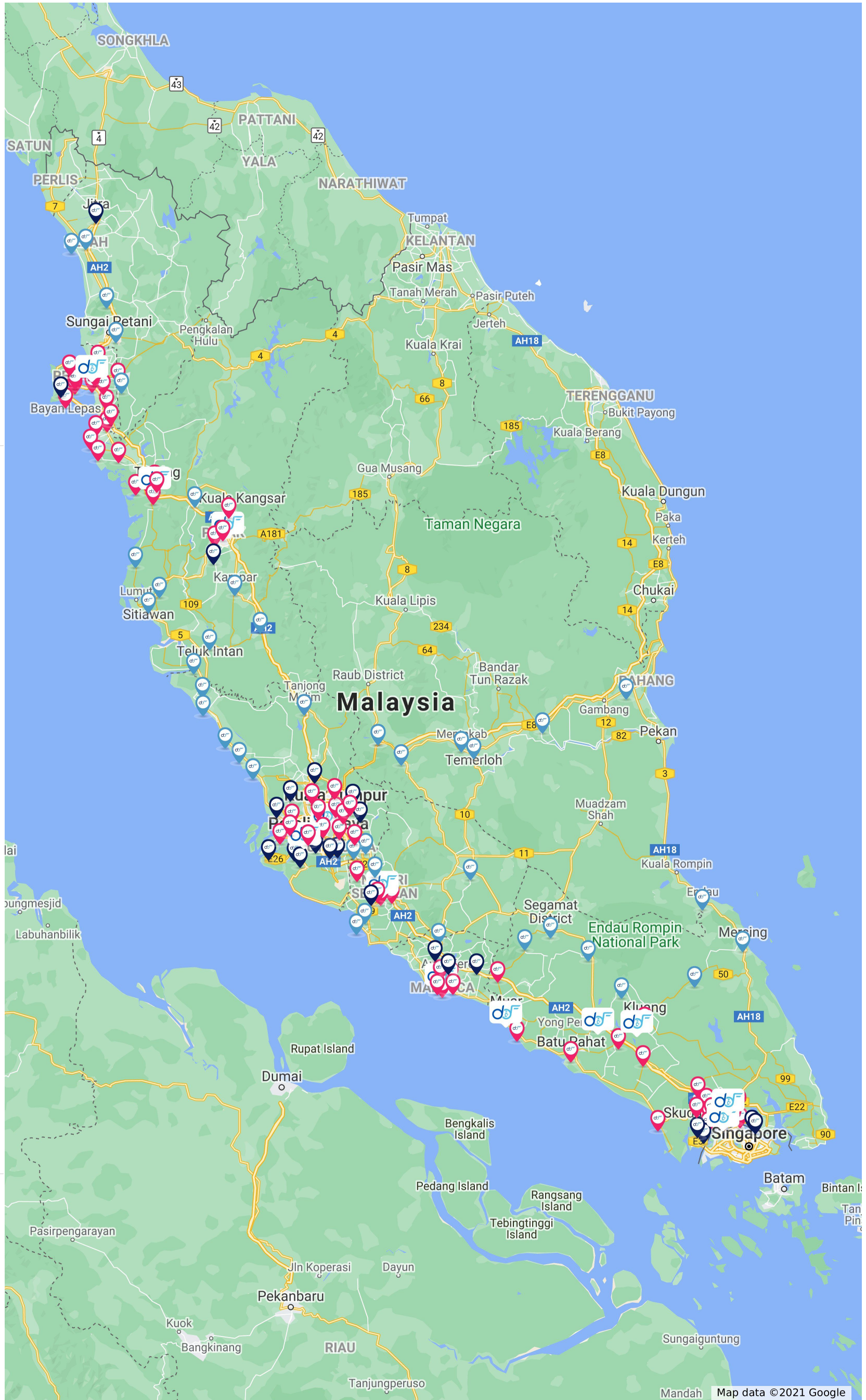
-  DD Cold Chain Petaling Jaya
-  DD Cold Chain Ipoh
-  DD Cold Chain Taiping
-  DD Cold Chain Klang
-  DD Cold Chain Seremban
-  DD Cold Chain Melaka
-  DD Cold Chain Muar
- 
-  DD Cold Chain Johor Bahru (Tampoi)
- 
-  DD Cold Chain Eco Palladium (Johor Bahru)
-  DD Cold Chain Yong Peng
-  DD Cold Chain Kluang
-  DD Cold Chain Butterworth

Klang Valley

-  Semenyih
-  Bangi
-  Telok Panglima Garang
-  Ukay Perdana
-  Pulau Indah
-  Putrajaya
-  Cyberjaya
-  Rawang
-  Bandar Saujana Putra
-  Kapar
-  Puncak Alam
-  Hulu Langat
-  Jenjarom
-  Port Klang
-  Setia Alam
-  Kuala Lumpur
-  Petaling Jaya
-  Puchong
-  Kota Kemuning
-  Klang
-  Seri Kembangan
-  Cheras
-  Ampang Jaya
-  Batu Caves
-  Sungai Buloh
-  Kajang

Negeri Sembilan Coverage Area

-  Ampangan
-  Senawang
-  Seremban
-  Mambau
-  Seremban 2
-  Nilai
-  Bandar Sri Sendayan
-  Lukut
-  Tampin
-  Port Dickson
-  Bahau



您好！

请点击链接登记注册成为用户，
注册後等审批，收到用户密码后即可启动

Mantin

注册

<https://www.ddexpress.ml/ddexpress/merchant>

Melaka

Malacca

Cheng

Ayer Keroh

Krubong

Klebang

Ayer Molek

Alor Gajah

Durian Tunggal

Jasin

等你收到密码后，你的账户就开通了！
登入下单的系统如下链接如下

下单链接

<https://business.dd.express/>

输入用户名，密码

查询包裹派送信息如下

<https://tracking.dd.express/v2/>

Johor

Muar

Tangkak

Yong Peng

Batu Pahat

Kluang

Simpang Renggam

Kulai

Senai

Skudai

Taman Impian Emas

Setia Tropika

Taman Mount Austin

Taman Johor Jaya

Bukit Indah

Permas Jaya

Nusajaya

Gelang Patah

Masai

Pasir Gudang

Ulu Tiram

Taman Molek

Johor Bahru

Taman Desa Tebrau

Ayer Hitam

Parit Jawa

Kangkar Pulai

Taman Setia Indah

Pontian District

Mersing

Jementah

Labis

Segamat District

Kahang

Paloh

Endau

视频教程：

<https://youtu.be/exYhrIfkTDM>

谢谢您

Kindly register as merchant to place order online：

Registration：

<https://www.ddexpress.ml/ddexpress/merchant>

Once account activated, password will be email to the register email address.

Order Link：

<https://business.dd.express/>

Username：

Password：

Check Tracking Status：

<https://tracking.dd.express/v2/>

Video Guide：

<https://youtu.be/exYhrIfkTDM>

Thank you!

DD 冷链物流拼货 派送时效1-3天

少于3KG 派送低至 RM18

(欢迎询问详情)

出发区域：

吉隆坡 → 檳城 / 柔佛 RM30起

檳城 → 吉隆坡 RM30起

檳城 → 柔佛 RM35起

柔佛 → 吉隆坡 RM30起

柔佛 → 檳城 RM35起

吉隆坡 → 亚罗士打 RM40起

檳城 → 亚罗士打 RM30起

柔佛 → 亚罗士打 RM45起

吉隆坡 → 关丹 RM50起

Penang Coverage Area

Nibong Tebal

Simpang Ampat

Bukit Mertajam

Perai

Butterworth

Kepala Batas

Permatang Pauh

Gelugor

Jelutong

Tanjung Bungah

<ul style="list-style-type: none">  Bayan Lepas  Jawi  Tanjung Bungah  Balik Pulau 	<p>檳城 → 关丹 RM60起 柔佛 → 关丹 RM60起</p>
<p>Kedah Coverage Area</p> <ul style="list-style-type: none">  Lunas  Sungai Petani  Gurun  Alor Setar  Kulim  Kuala Kedah  Jitra 	<p>备注: 正常覆盖区域 Zone 1 粉色 偏远覆盖区域 Zone 2 蓝色 时效性覆盖区域 Zone 3 浅蓝色</p> <p>偏远覆盖区域 Zone 2 蓝色 加钱派送 RM20 请先查询！</p> <p>重量收费： 冷藏食品必须FoamBox包装 RM30 M Size H+L+W <125CM <15KG RM35 L Size H+L+W <135CM <20KG RM40 XL Size H+L+W <148CM <25KG 单箱超过25KG，有附加费RM30，再每公斤加RM2</p>
<p>Perak Coverage Area</p> <ul style="list-style-type: none">  Kuala Sepetang  Kamunting  Matang  Parit Buntar  Tanjung Piandang  Kuala Kurau  Bagan Serai  Changkat Jering  Taiping  Menglembu  Chemor  Ipoh  Batu Gajah  Kuala Kangsar  Tanjong Malim  Kampar  Bidor 	<p>上门提货收费： 提货费 订单少于RM100，提货费RM15起算 按每KM RM1/KM收费。 免提货费 订单超过RM100，站点算起 15KM内，可免提货费 如果收货地址超过15KM，按每KM RM1/KM收费。</p> <p>吉隆坡到柔佛 星期二，星期四，星期六 DD Petaling Jaya 站点 → 芙蓉 → 马六甲 → 麻坡 → 东甲 → 永平 → 峇株巴辖 → 居銮 → 柔佛为终点站 隔天派送</p> <p>柔佛到吉隆坡 星期一，星期三，星期五 DD Tampoi柔佛站点 → 士姑来 → 笨珍 → 峇株巴辖 → 居銮 → 永平 → 麻坡 → 东甲 → 马六甲 → 芙蓉 → 吉隆坡为终点站大 隔天派送</p> <p>吉隆坡到檳城 星期二，星期四，星期日 DD Petaling Jaya 站点 → 怡保 → 太平 → 新邦安拔 → 北海 → 檳城为终点站 星期日周末假期，星期一派送</p> <p>吉隆坡到亚罗士打 星期日 DD北海站点 → 檳城 → 双溪大年 → 亚罗士打为最后一站</p> <p>亚罗士打/檳城到吉隆坡 星期一 亚罗士打 → 双溪大年 → 檳城 → 北海站点</p>
<p>Limited Schedule Delivery Zone</p> <ul style="list-style-type: none">  Kuantan  Bentong  Mentakab  Temerloh  Sabak  Hutan Melintang  Tanjung Karang  Kuala Selangor  Sekinchan  Sungai Besar  Ayer Tawar  Pantai Remis  Sitiawan  Teluk Intan  Karak  Maran  Bentong 	<p>星期三，星期五 DD北海站点 → 新邦安拔 → 北角 → 巴力文打 → 古楼 → 18丁 → 太平 → 瓜拉江沙 → 怡保 → 吉隆坡为终点站大 隔天派送</p>

星期三，星期五

DD北海站点 → 新邦安拔 → 北角 → 巴力文打 → 古楼 → 18丁 → 太平 → 瓜拉江沙 → 怡保 → 吉隆坡为终点站大
隔天派送

注意事项：
提前交货到DD 站点，出车时效依然是按照原定好的时间，所有请务必通知客人不会因为提早交货 到了货站而收货人提前收到，请按照以上的时效预算。

温馨提示：
司机派送前一般都会给客人打电话通知，所以无需要呆在家等。承诺派送时效 1-2天，大部分客人如果不是最后一站，85%是当天派送，如果遇上交通事故导致延迟，会尽量做另行通知，并安排尽快派送。如果遇到周末货物会安排在隔个工作日派送。

温馨提示：
食品打包：必须打包到保丽龙内
冷藏食品，如有投诉务必在收到货的1个小时内通知，过时通知投诉，不受理。谢谢你

DD冷链物流服务站
DD Cold Chain Service Location

● PETALING JAYA :
1st Floor, Kompleks PENCHALA, No. 50, Jalan PENCHALA, Seksyen 51 Petaling Jaya, Selangor, 46050, Malaysia
<https://goo.gl/maps/xHx3u3agqrSxqbeTA>
Contact Person: Avin / Felicia
Tel: 01133881306 / 0129189338

● KLANG :
Industrial Park, No. 2, Jalan Sungai Terap 32/182, Section 32, Bukit Rimau, 40460 Shah Alam, Selangor
<https://goo.gl/maps/2DxJcvYq4hqGsBDF8>
Contact Person: Avin / Felicia
Tel: 01133881306 / 0129189338

SOUTHERN

● SEREMBAN:
A-7-2 Templer Business Park , 70200 Seremban, Malaysia
<https://goo.gl/maps/yZSipo3Nv8DjmXrB9>
Contact Person: Avin / Marlboro
Tel: 01133881306 / 0123608900

● MELAKA:
27, Jalan MP 3, Taman Merdeka Permai, 75350 Melaka
<https://maps.app.goo.gl/hizYNPT2ud7wSJ1N9>
Contact Person: Jimmy
Tel: 0162054866

● KLUANG:
PTD 53679, Jalan Teknologi 6, Kawasan Perindustrian Mengkibol, 86000 Kluang, Johor
<https://maps.app.goo.gl/tktJhKjYjQTSMdpw6>
Contact Person: Yap
Tel: 0162229039

● MUAR
416, Jalan Seri 24, Taman Seri Bakri 2, 84000 Muar, Johor
<https://maps.app.goo.gl/hDdgy7t2JxKpnqzp7>
Contact Person: Rosy
Tel: +60 12-920 4257

● YONG PENG
No.91, Jalan Kota, Taman Kota, 83700 Yong Peng, Johor.
<https://goo.gl/maps/aawtS5tvWM9cC1Hg7>
Contact Person: Jun Tel:+60 16-663 1250

● SKUDAI :
24, Jalan Shahbandar 11, Taman Ungku Tun Aminah, 81300 Skudai, Johor
<https://maps.app.goo.gl/95E3xB4H8DpjcSPb6>
Contact Person: Avin / Shawn
Tel: 01133881306 / 0197290568

📍 TAMPOI :

Jalan Tahana, Kawasan Perindustrian Tampoi, 80350 Johor Bahru, Johor

<https://goo.gl/maps/XXchSVP7F7gG2gCi8>

Contact Person: Avin / Yogis

Tel: 01133881306 / 0162455494

📍 ECO PALLADIUM :

Jalan Ekoflora 1, 81100 Johor Bahru, Johor

<https://goo.gl/maps/M8Gf8we9RmjQg3F5A>

Contact Person: Tee / Cheng

Tel: 0167754993 / 0163328666

📍 BATU PAHAT DROP OFF POINT:

8, Jalan Rugayah Utara, 83000 Batu Pahat

<https://maps.app.goo.gl/MWpJVAME1xsgGzXR7>

Contact Person: Avin

Tel: 01133881306

NORTHERN

📍 BUTTERWORTH :

20, Jalan Selayang Utama, Taman Selayang Utama, 13020 Butterworth, Penang, Malaysia

<https://maps.app.goo.gl/T2KwMs3gbcxu38Aa7>

Contact Person: Keat

Tel: 0124905189

📍 IPOH :

124, Jalan Tasek Timur, Taman Tasek Indra, 31400 Ipoh, Perak

<https://maps.app.goo.gl/xC7n7d2t4EdTCyNg7>

Contact Person: Ng Yong Heng

Tel: 011-26389725

📍 TAIPING :

55G Centre Point Suit, Jalan Istana Larut, 34000 Taiping, Perak

<https://goo.gl/maps/dRJVRVyxKtYt5Rea7>

Contact Person: Joan / Michelle Tel: +60 18-238 2333 / +60 16-444 2873

DD Cold Chain Console B2C Delivery

Lead Time 1-3 Work Day

Shipment < 3KG from RM18

Kindly contact us for more detail

KL → Penang / Johor Bahru from RM30

Penang → KL from RM30

Penang → Johor Bahru from RM35

Johor Bahru → KL from RM30

Johor Bahru → Penang from RM35

KL → Alor Setar from RM40

Penang → Alor Setar from RM30

Johor Bahru → Alor Setar from RM45

Remarks:

Zone 1 Pink Icon

Zone 2 Dark Blue Icon

Zone 3 Light Blue Icon

Zone 2 Dark Blue Icon

(Additional Charges From RM20 , Depend Location)

Zone 3 Light Blue Icon

Limited Schedule

Charges :

Frozen Product Must be Pack in FoamBox

RM30 M Size H+L+W <125CM <15KG

RM35 L Size H+L+W <135CM <20KG

RM40 XL Size H+L+W <148CM <25KG

Overweight RM2/KG

*The shipment weight in total shall not exceed 25 KG per piece

Over 25KG additional handling charges & surcharge charges RM30 and additional RM2/KG (subject chargeable by pieces or each box or each carton or each item.)

A Surcharge of RM20.00 will be imposed for shipments delivered to specific postal code in Domestic Remote Areas

Charging rules for pickup:

Free Pick Up for Order Value > RM100 , within 15KM

Pick Up < RM100

Inter-city: by mileage between 15KM RM15.00 , over 15KM RM1.00/KM

Pick Up > RM100

Inter-city: by mileage between 15KM RM0.00, over 15KM RM1.00/KM

Coverage Area

[https://www.google.com/maps/d/u/0/viewer?](https://www.google.com/maps/d/u/0/viewer?mid=18XlgdvBA9wDbYSVvA616jVx8twMPgYtj&ll=3.1083494364002653%2C101.58305562414583&z=9)

[mid=18XlgdvBA9wDbYSVvA616jVx8twMPgYtj&ll=3.1083494364002653%2C101.58305562414583&z=9](https://www.google.com/maps/d/u/0/viewer?mid=18XlgdvBA9wDbYSVvA616jVx8twMPgYtj&ll=3.1083494364002653%2C101.58305562414583&z=9)

Route Schedule

Kuala Lumpur to Johor Bahru

Every Tuesday , Thursday , Saturday

DD Petaling Jaya → Seremban → Melaka → Muar → Tangkak → Yong Peng → Batu Pahat → Kluang → Skudai → Johor Bahru as Last Stop

Johor Bahru to Kuala Lumpur

Every Monday , Wednesday , Friday

DD Johor Cold Chain → Skudai → Pontion → Simpang Renggam → Batu Pahat → Kluang → Yong Peng → Muar → Melaka → Seremban → Kuala Lumpur as Last Stop

Kuala Lumpur to Penang

Every Tuesday , Thursday , Sunday

DD Petaling Jaya → Ipoh → Taiping → Simpang Ampat → Butterworth as Last Stop

Kuala Lumpur to Alor Setar

Every Sunday

Butterworth → Sungai Petani → Alor Setar as Last Stop

Penang to Kuala Lumpur

Wednesday , Friday

Butterworth → Simpang Ampat → Parit Buntar → Tanjung Piadang → Kuala Kurau → Taiping → Ipoh → Kuala Lumpur as Last Stop

Alor Setar to Kuala Lumpur

Every Monday

Alor Setar → Sungai Petani → Butterworth

Note: Drop off to Office advance , schedule will still remain as it is. Please inform customer the lead time still 1-2 days follow the schedule.

Friendly Reminder: Driver will contact receiver before out for delivery.

Delivery lead time: 1-2 days , 85% of the delivery will be done on same day , any delay due to unexpected we will try the best to inform to all our customer and will arrange delivery asap.

Any undeliver shipment will be arrange to next available working day.

The claim application together with required physical and effective proof and any other necessary documents for damages or lost must be completely filled up and submitted within 48 hours upon receiving the items.As for Temperature Controlled Delivery any claim must be made within 1 hours upon receiving the items.

新加坡冷藏散货海鲜物流

1箱 <15KG RM145

1箱 <25KG RM195

冷藏货必须放FoamBox

新加坡订单流程 :

接单

提交报关产品信息 卖价 数量

安排报关

报关成功

安排提货到仓库等待出关 (每个星期按照出车时间 会提前通知)

安排款项

通知客人到货时间

安排车送货

派送时间9am - 5pm

西马上门提货有提货费

新加坡冷藏运输通告 :

△派送时间 :

工作时间内, 如果有特别时间要求会额外收费, 并且要跟客服沟通好才能安排
必须打包到保丽龙内

⊖新加坡不能寄 :

猪制品

鸡制品

1粒粒榴莲

熟虾

血蛤

生蚝

螃蟹肉

龙虾

外国产品 : 三文鱼, 帝王蟹等

要每票加RM50 原产地证明

Malaysia to Singapore

1/Box <15KG RM145

1/Box <25KG RM195

NOTES:

Packaging must be strictly in Polystyrene Box with ice bag only and we are not liable for defrost cause by packaging other than Polystyrene Box with ice bag

* Import restrictions in Singapore

NO PORK

NO POULTRY

NO CRAB MEAT

NO CLAM
NO DUCK
NO LOBSTER
NO OYSTER
NO DURIAN IN PCS

NO pornographic videos, video games, and audio recordings; guns and ammunition; prescribed and non-prescribed medication; plants; poisonous substances; and animals.

For details, please consult local branch or dial 03- 7499 7232 / 012 918 9338 / 011 3388 1306